



## Quality Policy

# Cadillac Products Packaging Company

## Engineered Solutions

### Quality Policy

To provide our customers with products and services which demonstrate our commitment to their needs for quality, service and price.

To empower our Marketing, Sales, Manufacturing, Purchasing, QA, Engineering and R&D groups to be responsive to problems, opportunities and challenges presented by our customers.

To foster an atmosphere to achieve the following quality objectives:

- To provide products and services which meet our customer's expectations.
- To support an environment for continuous improvement and problem prevention.
- To develop relationships with our suppliers that stress continuous improvement in product quality, service and support.
- To maintain a formal quality system patterned after the requirements of ISO 9002.
- To provide an atmosphere that promotes teamwork.
- To communicate our mission and quality objectives to all employees.